



## Research centre

The **Eni** Research Centre in San Donato Milanese has state-of-the-art laboratories featuring advanced equipment for studying, developing and fully identifying the characteristics of raw materials for high performance lubricants. In line with the company's marketing strategies, the **Eni** research involves performing important technical activities in collaboration with important machinery manufacturers, regulatory authorities and several prestigious Italian universities. The **Eni** Research Centre complies with the UNI EN ISO 9001 standard in relation to the activities of "Applied research, technical support and laboratory analyses in the energy sector: lubricants, additives, bitumens, special products for motor vehicles and for industrial use" and "Production on pilot systems of lubricants, propellants and fuels" (sector EA 34,35 - certificate no. 676).

## Quality

**Eni Benelux** pursues the goal of continuous improvement through a "Quality Management System" certificated in accordance with the UNI EN ISO 9001:2008 in distribution and marketing of products.



## Our commitment to ensure customer satisfaction

The **Eni Benelux** organization is able to support customers for any need regarding lubrication oils and to consolidate a confidential relationship based on integrated technical support services.



### Sales assistance

The **Eni** sales network, present on the territory, provides information on the range of lubricating oils and assists customers in all the product procurement phases.



### Technical assistance

**Eni** technicians are available to help solving any operative issue and can provide their assistance to arrange lubrication guides, to follow the oil charge monitoring and to offer training courses regarding lubrication.



### Laboratory assistance

The **Eni** laboratories give their full assistance to customers for the oil charge control by periodic monitoring in order to guarantee the best operating efficiency of lubricated machineries.

